

## THOROUGH UN-INSTALL of GlobeCaster Software

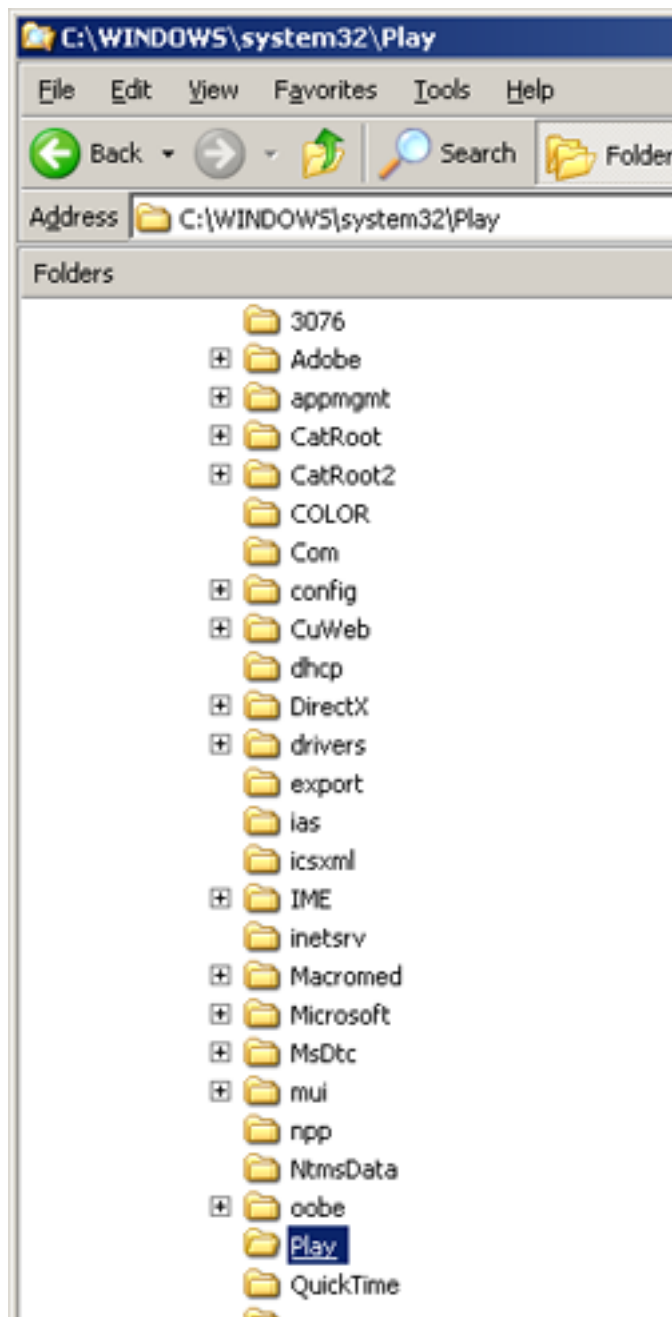
If you have any special deck profiles, you might want to write that information down. The un-install process removes these profile configurations.

- 1) Delete everything in the GlobeCaster folder except the **Bins** folder. The GlobeCaster folder will be on the drive letter that you installed the software on. Most of the time it is the C: or the D:



This will make sure all your recently created graphics and effects are preserved. Delete any folders called *nbin\_cache*, on root directories. If you do not find any that is OK.

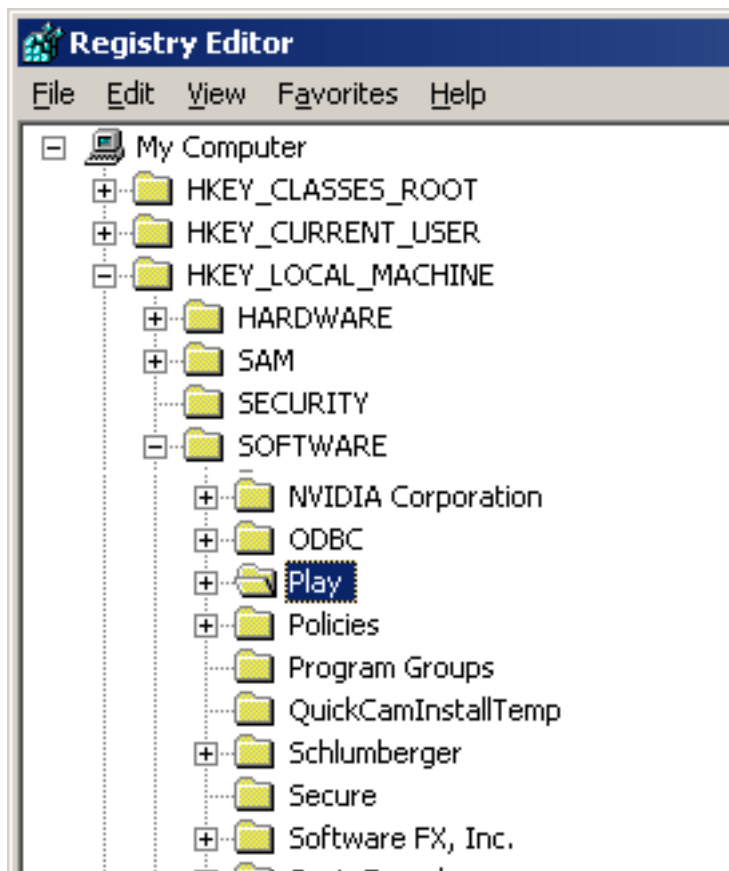
- 2) Go to where your WINNT directory lives, most likely on C: If you are using Windows XP this folder might be called WINDOWS



Open it up and open up the system32 folder. You need to find the folder called Play and you need to delete whole Play folder.

- 3) Click on the Start button, choose Run and type in REGEDIT, and select OK.

Double-click on the folder HKEY\_LOCAL\_MACHINE, to open it, then double-click and open the folder SOFTWARE. Delete the entire Play folder inside.



- 4) Next open HKEY\_CURRENT\_USER, and open the folder SOFTWARE. Delete the entire Play folder inside it.
- 5) Empty the Recycle Bin, and VERY IMPORTANT, RE-BOOT the computer



- 6) Run the install program again, this is SETUP.EXE on the install disk. Make sure it selects the partition that your GlobeCaster folder is on. If you previously installed this same version of the software, and you kept the GlobeCaster/Bins directory, then you can save a little time by only installing the first two choices on the Install list; "GlobeCaster System Software" This is the first three options the rest would be set to no Action"



- 7) Re-boot again at the end of the install. If you are running Windows 2000 or Windows XP, you will get a dialog box when installing the VideoNet driver, you will want to always to *Click on Continue* to install the driver.